

All Claims Frequency Rate



The All Claims Frequency Rate (ACFR) is measured as the number of claims per million hours worked¹ and allows analysis of the number of claims without the distorting effects of the size of the workforce. Larger industries with many workers would expect to report more claims than an industry with few workers; by viewing claims occurrence as a ratio to the number of hours worked within the industry, a comparison of the relative performance of industries can be made.

The table below shows the Tasmanian ACFR for each industry division² for the financial years 2002-03 to 2007-08.

Table 1. ACFR – Claims per million hours worked

Industry	Report Year					
	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08
Manufacturing	62.0	61.4	54.5	52.6	56.4	49.0
Mining	59.2	38.1	31.4	39.1	25.1	42.6
Government administration and defence	49.5	52.2	38.2	52.4	39.1	39.6
Construction	49.7	54.2	49.6	43.1	39.1	38.4
Personal and other services	42.9	38.2	38.8	37.2	35.0	36.6
Health and community services	41.5	35.6	37.4	33.3	34.0	34.3
Transport and storage	39.6	34.6	42.9	40.0	26.3	32.8
Forestry	63.5	42.7	30.4	37.8	27.2	30.8
Wholesale trade	23.4	28.9	31.4	23.2	24.7	26.0
Agriculture, fishing and hunting	41.0	46.8	39.6	26.6	31.1	25.8
Cultural and recreational services	29.2	36.0	23.3	22.8	20.7	23.1
Retail trade	27.2	24.4	25.6	24.3	24.8	23.0
Education	28.0	29.6	28.8	29.2	25.3	23.0
Property and business services	22.3	19.0	20.2	22.6	21.5	22.8
Electricity, gas and water supply	32.3	30.6	26.1	24.5	17.6	22.7
Communication services	30.6	20.2	15.7	11.9	18.6	21.5
Accommodation, cafes and restaurants	25.0	22.2	18.9	19.2	14.7	14.9
Finance and insurance	11.2	14.2	15.8	14.1	10.1	8.2
All industries	37.6	36.1	34.2	32.3	30.6	30.2

The all industries ACFR for 2007-08 is 30.2 claims per million hours worked, continuing the downward trend which has seen the ACFR fall by around 20% since 2002-03. Only two industries have increased their ACFR from 2002-03 to 2007-08 – *Wholesale Trade* and *Property & business services*.

Manufacturing has the highest ACFR of all industries and is well above the all industries average. Except for 2006-07, the *Manufacturing* ACFR has fallen each year since 2002-03. The ACFR in the *Forestry* industry has halved since 2002-03, despite increases in 2005-06 and 2007-08.

The ACFR for the *Accommodation, cafes & restaurants* industry has fallen considerably over the period. The ACFR in the *Agriculture, fishing & hunting* industry has also decreased, following increases in 2003-04 and 2006-07.

¹ Australian Bureau of Statistics denominator data, based on Labour Force Survey and Survey of Employment and Earnings data.

² Industries have been classified in accordance with the Australian and New Zealand Standard Industrial Classification 1993 (ANZSIC). However, the Agriculture, forestry and fishing industry division has been split into two industries (Forestry and Agriculture, fishing and hunting) in this report. This has been done to enable analysis of the Forestry industry which is a significant industry within Tasmania.